

School of Hospitality

Course Code : BSCH3004

Course Name: Housekeeping Management

UNIT 5 -Industry Updates for Housekeeping Operations

Topic 1 :Mobile key

Topic outcome:

- 1: To understand the concept of mobile key**
- 2. To understand pros and cons of mobile key**

GALGOTIAS

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Program Name:

Mobile Key

- New technology has transformed the traditional door lock into a smart lock
- That device used to open and close the door without a key
- Starwood, Hilton and after Marriott Hotels
- Use Bluetooth system, and Wi-Fi system to lock and unlock to doors.



Advantages

- Easy to use
- Can enter authorized person
- Provide security purpose



Disadvantages

- Sometimes forgot mobile phone
- Could be occur system failures
- Can be hack



REFERENCES

- **Hotel Housekeeping Operations & Managements (G.Raghubalan & Smritee Raghubalan) -- Oxford Publication**
- **IHM notes site (://www.ihmnotessite.net/5-Housekeeping)**
- **Slide Share**
- **<https://setupmyhotel.com/train-my-hotel-staff>**

