

Advantages of PMS



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#1: Integration

The revolutionary property management systems used in hotels these days are able to collaborate with variety of other tools used in the facility, including payment tools, accounting software, and channel managers.

By having a system that is integrated with other important tools, hoteliers can enjoy “all in one” software that makes it much easier for them to manage their hotel.



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#2: Time Saving

Majority of hotels, especially the ones that are small and mid-sized, spend their valuable time in reconciling their bank statements with the relevant hotel folios. As hoteliers set up an accounting process with their existing property management system (PMS), it would subsequently reduce the time they would have to spend on reconciliation. A well-designed and integrated system can be used to carry all the necessary information pertaining to the revenue of the hotel, as well as its receipts and payments. These items can therefore be seamlessly integrated to the accounting system and save the hoteliers a significant sum of bandwidth and time.



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#3: User-Friendly Graphical Interface

Hotel property management systems developed by renowned companies are extremely easy to use. All the application features are ideally visible on the graphical interface, and therefore the users can locate them without any difficulties or knowledge of complex software applications.



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#4: Insightful Analytics

Some of the most efficient PMS for hotels provide the hoteliers with accurate and insightful analytics and reports pertaining to the different facets of their establishment. These reports include automated daily sales and front office reports. They also provide guests arrival SMS notifications to staff and assist them to track the property's performance in real-time.



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References

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Core Textbook, Students & Faculty to follow this book.**
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- Managing front office Operations by Michale L Kasavana (AHLEI - Books)
- Front Office Operations and Management by Ismail Ahmed (Cengage Earning)
- Text book of front office operations and Management by Sudhir Andrews (Tata McGraw Hill)



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School of Hospitality

Course Code : BSCH3003

Course Name Front Office Management



Name of the Faculty: Jyoti

Program Name: BSChm/BHM