Course Code: BSCH3002

Course Name: Food and Beverage Service Management

Banquet's Organizational Chart

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Objectives:-

- 1. To be get familiar with the organizational structure of banquet.
- 2. To understand the names & categories of all the positions.
- 3. To understand and remember the names and duties of the positions.
- 4. To understand the chart for life long learning.

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Following are the principal members of banquets:

- Banquet Manager is the overall in charge of meeting banquet sales targets, developing banquet business, customer contact, banquet administration and supervising all arrangements.
- Banquet Sales coordinator prepares sales kits, fact sheets layouts and proposed menus, visits potential guests to solicit business, conducts FAM tours of facility
- **Banquet Supervisor** coordinates the resources for functions including table layouts staff scheduling and banquet setup
- Waiters and casual staff make the actual arrangement including carrying the furniture, setting table appointments and providing the service and clearance during and after the function.

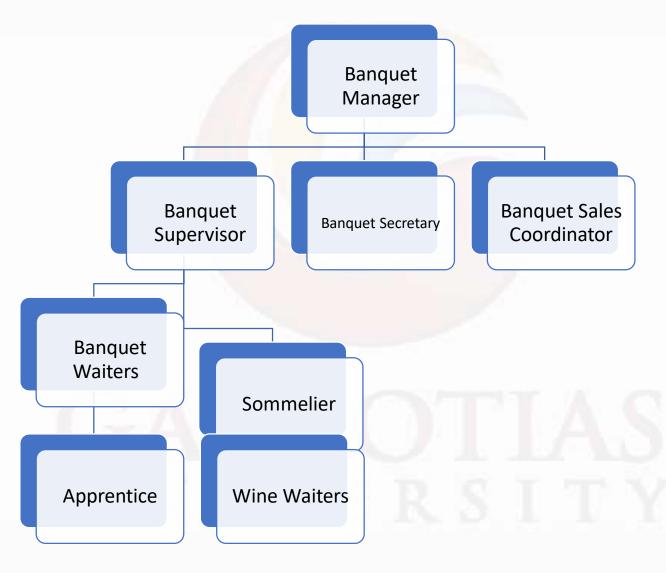
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- **Barman and sommelier** run the mobile bar to provide alcoholic and non alcoholic beverages with wine service.
- **Porters** There are generally two or three porters on the permanent banqueting staff. They are essential staff as there is a great deal of heavy work to be carried out
- **Banquet secretary** handles all correspondence and filing take bookings on phone and assist in FAM tours.
- **Sub-Contractors** are outsourced experts to prepare a variety of services like photography, music, sweets etc.

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References:-

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You

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