Course Code: BSCH3003 Course Name: Front Office Management

Market based Pricing

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Market-based Pricing

Competition based

Market Tolerance

Rate Cutting

Bundled Pricing

Guest Needs based

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Competition based Pricing

All the competing hotels make a "Competitive Set".

Each hotel in the Competitive Set has to consider the actions of others to remain attractive to guests.

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Market Tolerance Basis

Every hotel offers a "best available rate" to callers requesting same day booking. These are the lowest possible rates acceptable to hotel management.

A hotel can call up the competing hotels to find out their "BAR" and then may adjust their own prices accordingly.

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Best Available Rate

Also known as **Best Rate Guaranteed** (BRG) & Rate Parity, it is the practice of selling the room at same price by hotel & Online Travel Agents (OTA).

Galileo, a Global Distribution System provider, defines BAR as "a rate available to the general public that does not require pre-payment and does not impose cancellation or charge penalties and/or fees, other than those imposed as a result of a hotel property's normal cancellation policy."

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Rate Cutting

 The discounted pricing, especially during offseason, or to compete for greater market share is known as Rate Cutting.

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References:

Oxford Book



Name of the Faculty: Jyoti

Program Name: BSChm/BHM