

Name. _____		Printed Pages:01		
Student Admn. No.: _____				
<b>School of Hospitality &amp; Tourism</b> <b>Summer Term Examination – July - August 2024</b> <b>[Programme: BSc HM / BHM ] [Semester: 4th ) [Batch: 1 ]</b>				
Course Title: Housekeeping Operations		Max Marks: 100		
Course Code: BSCH2008		Time: 3 Hrs.		
<b>Instructions:</b>	1. All questions are compulsory. 2. Assume missing data suitably, if any.			
		K Level	COs	Marks
<b>SECTION-A (15 Marks)</b>		<b>5 Marks each</b>		
1.	Explain the guest floor reportable	K1	CO1	5
2.	Classify various types of soils with relevant examples	K2	CO2	5
3.	Discuss various types of flower making tools	K1	CO3	5
<b>SECTION-B (40 Marks)</b>		<b>10 Marks each</b>		
4.	Explain 10 types of hotel guest rooms with relevant examples	K3	CO4	10
5.	Interpret various rules that are to be followed on guest floor	K2	CO1	10
6.	Explain types of hotel linen room. List down few linen room equipment.	K3	CO2	10
7.	List down selection criteria for hotel guest room mattress	K4	CO3	10
<b>SECTION-C (45 Marks)</b>		<b>15 Marks each</b>		
8.	Explain different parts of the bed. Write step by step procedure for traditional way of bed making.	K4	CO1	15
9.	Explain laundry flow process; draw the layout for hotel linen room.	K6	CO2	15
10	Explain general guidelines for flower arrangements while specifying IKEBANA type of flower arrangement.	K5	CO3	15