

Name. _____		Printed Pages:01		
Student Admn. No.: _____				
<b>School of Hospitality &amp; Tourism</b> <b>Summer Term Examination – July - August 2024</b> <b>[Programme: BHM ] [Semester: 6th ) [Batch: 1 ]</b>				
<b>Course Title: Human Resources Management</b> <b>Course Code: BHMH3043/ D1UA621T</b>		<b>Max Marks: 100</b> <b>Time: 3 Hrs.</b>		
<b>Instructions:</b>	1. All questions are compulsory. 2. Assume missing data suitably, if any.			
		K Level	COs	Marks
<b>SECTION-A (15 Marks)</b>		<b>5 Marks each</b>		
<b>1.</b>	Define the scope of human resources department in a hotel.	K1	CO1	5
<b>2.</b>	Explain various sections of a human resources department?	K2	CO2	5
<b>3.</b>	What is the role of Human resources manager of a set up?	K1	CO3	5
<b>SECTION-B (40 Marks)</b>		<b>10 Marks each</b>		
<b>4.</b>	Explain the importance of planning in human resources department.	K3	CO4	10
<b>5.</b>	Interpret the process and concept of job analysis.	K2	CO1	10
<b>6.</b>	Explain the approaches and methods of job design.	K3	CO2	10
<b>7.</b>	Analyze various sources and technique of recruitment.	K4	CO3	10
<b>SECTION-C (45 Marks)</b>		<b>15 Marks each</b>		
<b>8.</b>	Explain the essentials of successful job evaluation & methods of job evaluation.	K4	CO1	15
<b>9.</b>	Evaluate the essentials of effective appraisal system, methods and techniques of appraisal in a hotel.	K6	CO2	15
<b>10</b>	Explain how human resources department coordinate with other department in a hotel.	K5	CO3	15