

## School of Hospitality

Bachelor of Science in Hotel Management  
Semester End Examination - Jul 2024

Duration : 180 Minutes  
Max Marks : 100

### Sem V - I1UB505T - Research Methodology For Hospitality and Tourism

General Instructions

Answer to the specific question asked

Draw neat, labelled diagrams wherever necessary

Approved data hand books are allowed subject to verification by the Invigilator

- 1) What is the scope of research ? K1(2)
- 2) How to identify the research area/s ? K2(4)
- 3) Is quantitative research applicable in tourism & hospitality industry ? Justify your answer with examples K2(6)
- 4) Explain dependent and independent variables with the help of suitable answer and examples. K3(9)
- 5) Explain types of variables with the help of suitable answer and examples. K3(9)
- 6) Explain in detail about the data collection methods for journal , megazines and online portals , with the help of suitable example/s. K5(10)
- 7) How to select the different of sampling methods for different types of research in hotel and tourism industry ? K4(12)
- 8) Draft a likert scale for - Satisfaction , quantity and beautiful with providing asumed data of your choice/s. K5(15)
- 9) Describe various methods with their applicability in a particular study or research. K5(15)
- 10) Prepare a synopsis for this topic " Evaluation of customer satisfaction in fine dine restaurants of your choices. K6(18)