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**School of Hospitality**  
Bachelor of Hotel Management  
Mid Term Examination - Nov 2023

Duration : 90 Minutes  
Max Marks : 50

**Sem I - I1UB102B - Foundation Course in Front Office I**

General Instructions

*Answer to the specific question asked*

*Draw neat, labelled diagrams wherever necessary*

*Approved data hand books are allowed subject to verification by the Invigilator*

- 1) Explain the term Inbound Tourism with suitable examples K2 (2)
- 2) Explain in detail how is Front Office and F&B Service department interlinked? K1 (3)
- 3) Outline various heritage hotel and interpret any one with suitable examples. K2 (4)
- 4) Explain the classification of hotel on the basis of location. K2 (6)
- 5) Identify the classification of hotel on the basis of level of services. K3 (6)
- 6) Apply your knowledge that tourism has various industries, name them and elaborate the statement. K3 (9)
- 7) Analyze the different types of tourism. K4 (8)
- 8) "Tourism industry is important to the Indian economy." Discuss the statement in detail. K4 (12)

**OR**

- Explain the personality traits that are important for Front Office staff. K4 (12)