

School of Hospitality

Tourism
ETE - Jun 2023

Time : 3 Hours

Marks : 100

Sem II - I1UA201B - Computer Applications

Your answer should be specific to the question asked

Draw neat labeled diagrams wherever necessary

1. Name any two E-business setups. Discuss in detail. K1 CO1 (5)
2. Classify the purpose of a business information system? K2 CO2 (5)
3. What do you understand by online travel agencies and Booking engine? K1 CO1 (5)
- 4) Inspect input-output Device? Explain the role of input-output device in computer system. K4 CO4 (10)

OR

- Analyze computer network? Explain the different types of computer network. K4 CO4 (10)
- 5) What is power point presentation? Explain its advantages & features. K3 CO3 (10)
 - 6) Explain the use of MICROS-FIDELIO software in Tourism Industry. K3 CO3 (10)
 - 7) Explain RAM & ROM? Differentiate between both. K2 CO2 (10)
 - 8) Discuss the cyber security challenges , phishing, spamming, fake news, general issues ,how it impacts the tourism business? K5 CO5 (15)
 - 9) Discover the role of E-commerce in tourism. Write down significance of E-commerce in tourism. K4 CO4 (15)
 - 10) Write short note on any three:
a) DNS b) ISP (internet service provider) c) Web Search engine d) firewall K6 CO5 (15)

OR

- Write notes on the following: (a) Amadeus (b) Worldspan (c) Sabre K6 CO5 (15)