

School of Hospitality

Hotel Management

ETE - Jun 2023

Time : 3 Hours

Marks : 100

Sem IV - I1UB403B / BSCH2008

Housekeeping Operations

Your answer should be specific to the question asked

Draw neat labeled diagrams wherever necessary

1. What is frequency of cleaning. K1 CO1 (5)
2. What is flush and break in laundry operation. K1 CO2 (5)
3. Explain when should one consider control of pests. K2 CO3 (5)
4. Explain the characteristics of ten number of hotel guest room type in a star hotel.. K2 CO1 (10)
5. Identify the job responsibilities of a seamstress. K3 CO2 (10)
6. Identify various principal of cleaning. K3 CO3 (10)

OR

- Identify various characteristics of a housekeeping cleaning equipment in hotel. K3 CO3 (10)
7. Identify what are the various problems looked into and activities undertaken by maintenance department. K3 CO2 (10)
8. Compare various types of hotel according to hotel location. K4 CO2 (15)
9. Analyze hotel housekeeping eco-friendly practices to save environment. K4 CO2 (15)

OR

- Analyze the operation of housekeeping in a university hostel and in a college. K4 CO2 (15)
10. Identify various steps that are involved in modern way of bedmaking process. K3 CO1 (15)